COVID-19

Q: What are the symptoms of COVID-19?
People with COVID-19 have had a wide range of symptoms. Please check the CDC's Symptoms of Coronavirus page for the most up-to-date information.

Q: Where can I get tested for COVID-19 in Helena?
Please visit the Lewis & Clark County Public Health website for the latest recommendations on who should be tested for COVID-19 and information on where to find a testing center in Helena.

Q: What community resources are available to me during the COVID-19 pandemic?
Lewis & Clark County Public Health has a comprehensive list of community resources to help people during the COVID-19 pandemic.
Helena College also has a Wellness Counselor available for students. To schedule an appointment, please call 406-447-6962 or email Debbie.micu@helenacollege.edu or Google Voice at 406-662-1949.

General

Q: Is campus closed?

Both of Helena College's campuses are open to faculty, staff, students, prospective students, and the community. Please note, some offices have adjusted schedules and service hours. To ensure you are able to meet with the person you need to, please email or call them in advance to schedule an appointment.

Q: What is Helena College's guidance on face coverings?

Face coverings are required for all students, employees, and visitors over the age of five on Helena College's campuses.

Q: Is Helena College giving tours to prospective students?

Yes, Helena College is hosting individual in-person visits to campus to minimize the risk of COVID-19 virus transmission. Please email admissions@helenacollege.edu or call 406-447-6900 to schedule an appointment to visit our campuses.

Academics

Q: What are Helena College's plans for the Fall 2020 Semester?

Helena College will begin its Fall Semester one week early, starting classes on Monday, Aug. 17. Classes will end on Wednesday, Nov. 25, the day before Thanksgiving. This change will help reduce the risks associated with COVID-19 and allow us to continue to provide quality education to our students, all while keeping the health and safety of our entire campus community our top priority.

Q: What will classes be like this fall?

Helena College courses for the Fall 2020 Semester will be delivered both in-person and online, as well as a hybrid of in-person instruction with online components. This approach will give your instructors flexibility in delivery while making the best use of your time on campus.

Bookstore

Q: Where can I purchase books for my courses?

Helena College will not be carrying all of the required textbooks for classes in our Bookstore. To make sure you all have time to purchase your books, we have put together a list of the required textbooks for classes with links of where you will be able to purchase them.

Technology

Q: I don't have access, or reliable access, to the internet. What resources are available to me?
Both of Helena College's campuses have WiFi that is accessible to all students. Also, jetpack hotspots are available for two-week checkout in the Library Learning Hub. These will work everywhere you have cell phone coverage.

You might be eligible for COVID-19 Emergency Relief Funds to help pay for internet access. To learn more and find out if you are eligible, please contact the Financial Aid Office at 406-447-6916 or financialaid@helenacollege.edu.

Q: I don't have a computer, or I have limited access to a computer. What resources are available to me?
There are computers available on both Helena College Campuses for student use. Laptops and iPads are available for two-week checkout in the Library Learning Hub.

You might be eligible for COVID-19 Emergency Relief Funds to help pay for a computer. Also, Financial Aid dollars can also be used to purchase a computer. To learn more and find out if you are eligible, please contact the Financial Aid Office at 406-447-6916 or financialaid@helenacollege.edu.

Q: Where on campus are computers available?
There is an open computer lab on the Donaldson Campus, in DON 118, that is open and available to students for use Monday-Friday from 7am-6pm. On the Donaldson Campus, six computers are available for student use in the Library Learning Hub, three in DON139, and three in DON140; two are equipped with webcams. On the Airport Campus, there are two computers are available for student use in the Airport Campus Library.

Q: I left my charger(s) at home. Where can I charge my laptop, iPad, or cellphone?
Chargers for a variety of devices are available for use in the Library Learning Hub and are also available for two-hour checkout.

Q: I need to scan and save my assignments and/or work. Are there scanners available on campus?
A scanner, printer, copier is available in the Library Learning Hub, as well as a highspeed book scanner.

Q: Is there other technology/equipment available to help me with my coursework?
Headsets and/or headphones are available for checkout from the Library Learning Hub reference desk in DON140. A coil binder and laminator are also available for you to use in the Library Learning Hub.

Q: I'm not sure how to navigate in Moodle or join a Microsoft TEAMS meeting, who can help me?

Our eLearning Office is here to help you! Please email eLearning@helenacollege.edu or call 406-447-6364.